Best Quality Execution Software 2018

SIMCO Electronics is the leading provider of calibration and software services for test and measurement instruments used in technology organizations. We profile the firm to learn more about their advanced software that helps many biotechnology companies meet their quality goals.

Founded in 1962 to serve NASA and biotechnology firms in Silicon Valley, SIMCO Electronics provides high-quality software and calibration services to over 3,000 organizations, including 15 of the top 20 global biomedical device manufacturers and 14 of the top 20 global aerospace and defense manufacturers.

SIMCO's CERDAAC Service Manager is advanced cloud software which provides complete asset and service workflow management and helps customers comply with FDA and other regulations. The software manages all aspects of the service workflow and provides visibility into quality compliance, asset status, service schedules, key performance metrics, and more.

In addition to managing calibration workflow, CERDAAC Service Manager helps biotechnology companies manage the workflow for their maintenance, repair, compliance, and asset tracking operations.

CERDAAC's Use Trace feature traces instruments that are used on manufactured or serviced products and helps biotech firms quickly identify and resolve any quality problems and avoid costly product failures and recalls.

To help biotechnology companies meet stringent FDA and industry quality guidelines, CERDAAC has been validated to FDA 21 CFR Part 11 (Electronic Records, Electronic Signatures) and relevant Part 820 (Quality System Regulation) requirements.

SIMCO's thousands of global clients currently use CERDAAC software in multiple languages to support worldwide operations. SIMCO CEO Brian Kenna mentions a large-scale enterprise with 1600 users across 23 global locations that has been a major client of SIMCO. The client manages hundreds of thousands of calibration and preventive maintenance activities and records, via CERDAAC. Within ten months of service, SIMCO was able to reduce the client's out of tolerance cases by 20 percent. "We saved them $75,000 annually and their missed maintenances dropped by 50 percent," Kenna highlights.

To help customers keep up with new demands, SIMCO continually enhances CERDAAC with new features to improve the efficiency and compliance of their quality operations. SIMCO also provides outstanding software support and professional services to ensure customers receive all of the many benefits of this advanced software.

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