

# Push Program for Field Service Organizations

## OVERVIEW

SIMCO's pioneering Push Program makes Field Service Engineers (FSEs) more productive by ensuring their tools are up-to-date, accurate and always available. Program benefits include:

- Eliminates FSE downtime during tool servicing
- Keeps FSEs current with tool upgrades
- Reduces FSE tool-related costs

## TOOL MANAGEMENT

SIMCO proactively orders, stocks, services, upgrades, and ships tools so that FSEs can stay focused on performing their work and generating revenue. When FSE tools are coming due for calibration, SIMCO proactively pushes out replacements to avoid downtime. In addition to calibration, SIMCO can clean, maintain, repair, and upgrade tools during the same service window.

## INVENTORY OPTIMIZATION

SIMCO optimizes tool inventory to ensure availability and minimize cost. Digital optimization algorithms predict monthly workloads and recommend level-loading to smooth out demand and minimize the number of tools required. Fewer tools means lower capital and operating costs.

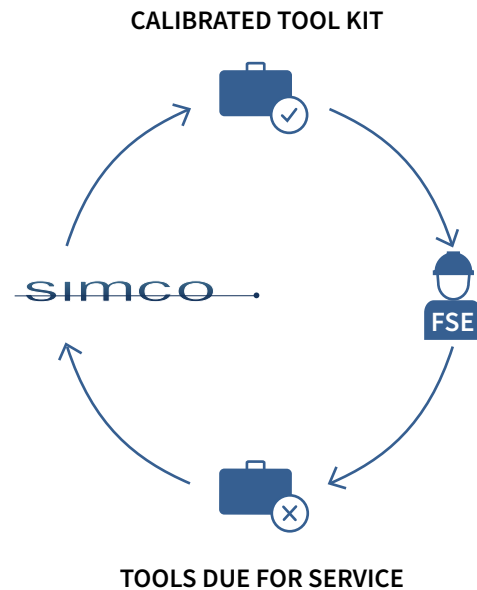
## ENTERPRISE-WIDE VISIBILITY

SIMCO's cloud-based CERDAAC software tracks all:

- FSEs including contact information and certifications
- Tools including version, location, status, and owner
- Services including calibration, repair, and upgrade
- Key metrics critical to overall program success

## INDUSTRY LEADERSHIP

For over a decade, SIMCO has led the industry with its Push Program for Field Service Organizations in lives-at-stake markets – Biomedical, and Aerospace & Defense. Visit [www.simco.com/push](http://www.simco.com/push) to learn more or you can call 1-866-299-6029 or email [info@simco.com](mailto:info@simco.com).



## ELIMINATE FSE DOWNTIME

- Replacement tools pushed ahead of service date
- Inventory optimization ensures tool availability
- Tool service schedules aligned/synchronized

## KEEP FSEs CURRENT

- Refurbish and upgrade tools as needed
- Retire and replace tools at end of life
- Ensure each FSE has the right tools for the job

## REDUCE FSE TOOL COSTS

- Minimize tool count via forecasting and level-loading
- Extend product life via refurbishing, repairs, upgrades
- Minimize tool repairs with custom shipping containers
- Reduce shipments by aligning tool service intervals