CERDAAC SIMCO Manager

CERDAAC® SIMCO Manager™ is an advanced cloud-based software service that provides complete program management for calibration and repair services performed by SIMCO.

Workflow Automation

• Schedule recurring service events
• View service history and status for any asset
• Online review and approval of quotes
• Team & role based permissions & capabilities
• Creates shipping labels for pickup & delivery
• Posts calibration certificates & data sheets

Notifications

• Service due notices with escalation
• Service conditions (such as Out of Tolerance)
• Configurable notifications/alerts
• Flexible options for building recipient list

Reports & Dashboards

• Extensive set of standard reports
• Report builder for personalized reports
• Tailored views, reports, notifications
• Real-time, configurable, drill-down dashboards
• Schedule, email, export, or print any report
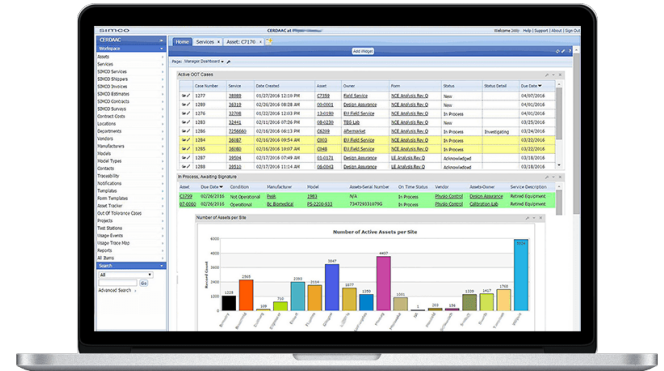
Program Management

• Global program visibility for approved users
• Track turnaround time performance
• Track POs, quotes, invoices, payments
• Monitor actual and forecast costs
• Program visibility across sites/departments
• Provide service feedback to SIMCO

Asset Management

• Asset data, owner, service records & schedule
• Organize by owner, team, location, model
• Find & share assets across your organization
• Transfer assets between departments
• Auto-generate asset numbers
• Asset Tracker – barcode scanning

Quality Management

• Online storage of all asset & service data
• Digitally signed records
• Audit trails & consolidated audit trail report
• Out of Tolerance (OOT) tracking & reports

SIMCO Manager has an intuitive graphic interface

Secure Cloud Solution

• Part of the SIMCO CERDAAC® software suite
• Anytime, anywhere access from web browser
• Included with SIMCO calibration services
• Fully managed by SIMCO; zero IT burden
• Easy upgrade from CERDAAC PM software
• Rapid deployment
• Unlimited users
• Multi-tiered security with nightly backup

PREMIUM OPTIONS

Compliance Module

• Electronic signatures
• Case Management for OOTs & other specific service conditions
• Chain-of-command alerts and reports
• Validated to cover FDA 21CFR Part 11 and relevant Part 820

CERDAAC

Upgrade to other CERDAAC solutions to manage other internal or vendor services.

Professional Services

• Setup, configuration, data migration
• Admin & user training
• Strategy and implementation consulting

For more information:

Call +1-866-299-6029 or email hello@simco.com