Eight key factors to consider when selecting software to manage operations quality

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Manufacturers are increasingly looking to digitize and harmonize their quality and operations processes. Choosing the right software can prove daunting, given the number of solutions available and the breadth of processes performed in a typical manufacturing facility. This challenge is greatest in highly regulated companies, where quality and compliance processes are numerous and extensive. Chosen wisely, the right software can help to ensure compliance, reduce cost, and accelerate production. Here are 8 key factors to consider when selecting software to manage your operations quality.

Here are eight key factors manufacturing and quality leaders should look for when evaluating software

1
Extensible

Increasingly, enterprises are looking to consolidate software systems to reduce cost and streamline operations. When looking to manage one or more operations quality processes, consider the value of a more unified and extensible solution that spans many or all of the following:

- Calibration and verification management
- Preventive and corrective maintenance
- Work requests and work order management
- Parts and inventory management
- Technician and workload management
- Asset management
- Validation management
- Audit management
- Certification management
- Supply chain management
- Non-conformance case management

2
Easy to use

Should have a simple, intuitive graphical interface which makes it easy for users to learn and utilize, and for administrators to manage.

3
Native Cloud

Modern, native cloud solutions provide secure access for your users from anywhere or anytime with no software or hardware installation or IT support required. The software is maintained by the vendor and periodically refreshed with new capabilities.

4
Connected

Should be fast and easy to integrate with other systems and share critical data. Avoid solutions that keep your data from being shared, aggregated, and analyzed.

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5
Configurable

Should be easily and quickly configurable to fit your exact information and workflow needs. Access, visibility, notifications, and approvals should all be tailorable to your unique needs.

6
Compliant

Should comply with all necessary regulatory requirements and simplify your in-person and remote audits with features like comprehensive audit trails and secure digital signatures. Life science companies should consider software that has been pre-validated to FDA standards.

7
Scalable

The software should easily scale to meet your future needs, allowing you to quickly and affordably add users, teams, assets, services, partners, and sites.

8
Proven

Ensure the solution is proven in the field, and serving companies that are similar to yours. Confirm that the software employs operations and quality experts – people who understand your unique challenges.

Let's talk about how CERDAAC can assist you on your operations and quality digital transformation journey

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